

Airflow Developments Ltd Quality and Environmental Policy

Airflow has earned its reputation as an industry leader in ventilation by continually providing innovative, quality products with in-built reliability, developed by experts in air movement, backed by a reliable and responsive service.

Airflow's team of ventilation experts is committed to providing a quality service to ensure healthy indoor air quality environments are created in both commercial and residential buildings.

Airflow is committed to the protection of the environment, the prevention of pollution, and reducing its environmental impact, whilst fulfilling its compliance and legal obligations.

The aim of Airflow's Quality and Environmental Policy is to ensure that it meets and exceeds customer's needs, expectations, requirements, and satisfaction. It is committed to providing services and products to the highest standard of quality, performance, and reliability, whilst ensuring that its activities remain sustainable, protecting the environment in accordance with ISO Standards and sustainability obligations.

Airflow's Quality and Environmental Policy is reinforced by integrated Quality and Environmental Management Systems, which are supported throughout its business.

To maintain its objectives and fulfil its commitments Airflow shall:

- Strive to provide exceptional levels of customer support, service, and satisfaction
- Continue to develop and supply innovative and reliable products that comply with relevant industry standards and regulations
- Commit to reducing its environmental impact and footprint through sustainable means and activities, whilst developing its sustainability credentials
- Develop its business through continuous improvement methods by establishing, reviewing, and monitoring functional business objectives
- Comply with and continuously develop its ISO 9001:2015 Quality Management System
- Comply with and continuously develop its ISO 14001:2015 Environmental Management System to enhance environmental performance

It is the responsibility of Airflow's management and employees to ensure this policy's principles and effectiveness are implemented and maintained through monitoring, control, audit, and review.

Alan Siggins
Managing Director



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Paul Carpenter
Operations Director



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Airflow Developments Limited
Aidelle House, Lancaster Road, Cressex Business Park
High Wycombe
Buckinghamshire, HP12 3QP. United Kingdom
T: +44 (0) 1494 525252
E: info@airflow.co.uk. W: airflow.com